Name of the Insurer: HDFC ERGO GENERAL INSURANCE COMPANY LIMITED
Registration No. 146 and Date of Registration with the IRDAI: July 09, 2010

FORM NL-37-CLAIMS DATA

Upto the quarter ending September 30, 2026

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	588	600	24	**624**	13,730	41,677	**55,407**	28,214	1,597	104	**29,915**	629	18	463	38	49,530	-	1,268	**138,480**
2	Claims reported during the period	**2,504**	**10,484**	**-**	**10,484**	**194,688**	**4,748**	**199,436**	**483,528**	**5,298**	**781**	**489,607**	**921**	**67**	**15,009**	**1**	**1,902,807**	**-**	**20,228**	**2,641,064**
	(a) Booked During the period	2,460	10,424	-	**10,424**	194,038	3,993	**198,031**	476,873	4,938	713	**482,524**	904	67	14,941	1	1,891,150	-	19,738	**2,620,240**
	(b) Reopened during the Period	44	60	-	**60**	650	755	**1,405**	6,655	360	68	**7,083**	17	-	68	-	11,657	-	490	**20,824**
	(c) Other Adjustment	-	-	-	**-**	-	-	**-**	-	-	-	**-**	-	-	-	-	-	-	-	**-**
3	Claims Settled during the period	**1,733**	**9,705**	**-**	**9,705**	**179,864**	**5,599**	**185,463**	**460,863**	**4,618**	**588**	**466,069**	**583**	**18**	**14,558**	**1**	**1,920,960**	**-**	**18,894**	**2,617,984**
	(a) paid during the period	1,733	9,705	-	**9,705**	179,864	5,599	**185,463**	460,863	4,618	588	**466,069**	583	18	14,558	1	1,920,960	-	18,894	**2,617,984**
	(b) Other Adjustment	-	-	-	**-**	-	-	**-**	-	-	-	**-**	-	-	-	-	-	-	-	**-**
4	Claims Repudiated during the period	272	313	1	**314**	4,806	1,402	**6,208**	8,617	415	18	**9,050**	13	26	50	-	-	-	828	**16,761**
	Other Adjustment (i) Claim closed without payment	234	392	22	**414**	8,555	229	**8,784**	-	-	-	**-**	256	9	157	1	12,960	-	424	**23,239**
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	4	2	-	**2**	1,471	528	**1,999**	610	81	-	**691**	9	-	11	-	1,985	-	45	**4,746**
6	**Claims O/S at End of the period**	**853**	**674**	**1**	**675**	**15,193**	**39,195**	**54,388**	**42,262**	**1,862**	**279**	**44,403**	**698**	**32**	**707**	**37**	**18,417**	**-**	**1,350**	**121,560**
	Less than 3 months	453	347	-	**347**	15,052	2,421	**17,473**	41,695	1,645	261	**43,601**	403	8	255	-	426	-	320	**63,286**
	3 months to 6 months	178	100	-	**100**	102	2,013	**2,115**	524	180	11	**715**	201	14	133	-	9	-	133	**3,598**
	6 months to 1 year	133	92	-	**92**	39	3,595	**3,634**	43	37	7	**87**	48	2	241	-	183	-	185	**4,605**
	1year and above	89	135	1	**136**	-	31,166	**31,166**	-	-	-	**-**	46	8	78	37	17,799	-	712	**50,071**

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	165,339	10,545	623	**11,167**	7,209	400,503	**407,712**	25,670	6,401	58	**32,129**	1,639	466	21,309	6,191	10,144	-	43,530	**699,627**
2	Claims reported during the period	**94,053**	**7,617**	**16**	**7,633**	**87,225**	**59,825**	**147,051**	**317,107**	**18,668**	**1,203**	**336,978**	**2,371**	**289**	**8,960**	**706**	**52,264**	**-**	**32,657**	**682,960**
	(a) Booked During the period	93,073	7,462	(18)	**7,444**	85,079	56,590	**141,669**	310,839	16,601	1,122	**328,562**	2,302	289	8,677	708	52,264	-	32,903	**667,890**
	(b) Reopened during the Period	980	155	34	**189**	2,146	3,235	**5,382**	6,268	2,067	82	**8,416**	69	-	283	(2)	-	-	(247)	**15,071**
	(c) Other Adjustment	-	-	-	**-**	-	-	**-**	-	-	-	**-**	-	-	-	-	-	-	-	**-**
3	Claims Settled during the period	**39,582**	**6,982**	**39**	**7,020**	**80,247**	**67,032**	**147,279**	**285,704**	**12,992**	**1,048**	**299,743**	**1,137**	**53**	**8,153**	**206**	**51,306**	**-**	**30,631**	**585,110**
	(a) paid during the period	39,582	6,982	39	**7,020**	80,247	67,032	**147,279**	285,704	12,992	1,048	**299,743**	1,137	53	8,153	206	51,306	-	30,631	**585,110**
	(b) Other Adjustment	-	-	-	**-**	-	-	**-**	-	-	-	**-**	-	-	-	-	-	-	-	**-**
4	Claims Repudiated during the period	1,469	318	0	**318**	1,676	8,812	**10,487**	10,599	2,910	18	**13,527**	13	121	232	-	-	-	909	**27,076**
	Other Adjustment (i) Claim closed without payment	3,452	812	0	**812**	3,700	1,417	**5,117**	6,080	1	-	**6,081**	664	38	1,381	5	1,961	-	2,412	**21,924**
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	3	0	-	**0**	304	807	**1,111**	77	15	-	**93**	43	-	13	-	140	-	20	**1,423**
6	Claims O/S at End of the period	**214,889**	**10,050**	**600**	**10,650**	**8,812**	**383,068**	**391,880**	**40,394**	**9,167**	**195**	**49,756**	**2,196**	**543**	**20,502**	**6,686**	**9,140**	**-**	**42,235**	**748,477**
	Less than 3 months	53,803	1,826	-	**1,826**	7,926	19,931	**27,858**	38,709	7,417	192	**46,318**	923	29	3,762	-	6	-	2,992	**137,518**
	3 months to 6 months	24,341	1,034	19	**1,053**	533	18,196	**18,729**	1,497	953	3	**2,452**	659	61	3,063	0	3	-	2,060	**52,421**
	6 months to 1 year	43,825	1,997	-	**1,997**	353	33,436	**33,790**	189	797	0	**986**	249	41	3,195	1	20	-	6,699	**90,801**
	1year and above	92,919	5,194	581	**5,774**	-	311,504	**311,504**	-	-	-	**-**	366	412	10,481	6,685	9,110	-	30,485	**467,736**