

Status	Count				Amount			
	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
Outstanding at the start	17,383	4,212	2,392	0	1,384,817,051	191,272,218	399,651,172	0
Claims Repudiated	1,449	124	320	0	271,480,414	23,475,221	158,112,640	0
Outstanding at the end	22,937	4,553	2,470	0	1,889,403,855	296,828,084	476,476,383	0

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	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business	Retail Health (Indemnity)	Group policies (EE)	Group policies (NEE) + Benefit + OPD	Govt business
Outstanding ratio	40.47%	16.94%	29.23%	0.00%	42.10%	43.84%	61.27%	0.00%
Repudiation ratio	4.29%	0.56%	5.35%	0.00%	10.45%	6.17%	52.49%	0.00%