

Name of the Insurer: **HDFC ERGO GENERAL INSURANCE COMPANY LIMITED**
 Registration No. 146 and Date of Registration with the IRDAI: July 09, 2010

FORM NL-37-CLAIMS DATA

Upto the quarter ending June 30, 2025

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	613	694	26	720	19,090	47,506	66,596	25,674	978	28	26,680	642	15	432	38	37,725	-	1,345	134,806
2	Claims reported during the period	836	3,965	12	3,977	96,700	3,561	100,261	232,326	90,280	464	323,070	359	4	6,685	-	1,827,952	-	12,762	2,275,906
	(a) Booked During the period	812	3,946	11	3,957	96,253	3,186	99,439	218,138	89,746	430	308,314	347	4	6,670	-	1,820,636	-	12,730	2,252,909
	(b) Reopened during the Period	24	19	1	20	447	375	822	14,188	534	34	14,756	12	-	15	-	7,316	-	32	22,997
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	612	3,806	1	3,807	94,090	1,972	96,062	211,953	89,407	186	301,546	144	-	6,478	-	1,830,389	-	11,830	2,250,868
	(a) paid during the period	612	3,806	1	3,807	94,090	1,972	96,062	211,953	89,407	186	301,546	144	-	6,478	-	1,830,389	-	11,830	2,250,868
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	123	111	5	116	3,779	519	4,298	7,870	307	72	8,249	5	-	49	-	-	-	527	13,367
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	93	164	1	165	4,635	157	4,792	-	-	-	-	72	-	103	-	-	-	368	5,593
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	4	1	-	1	1,750	495	2,245	667	92	3	762	11	-	12	-	2,032	-	44	5,111
6	Claims O/S at End of the period	621	578	31	609	13,286	48,419	61,705	38,177	1,544	234	39,955	780	19	487	38	35,288	-	1,382	140,884
	Less than 3 months	279	295	9	304	12,842	3,458	16,300	38,061	1,488	233	39,782	332	4	272	-	1,324	-	458	59,055
	3 months to 6 months	125	94	12	106	318	3,602	3,920	112	55	1	168	193	-	81	-	793	-	161	5,547
	6 months to 1 year	125	55	2	57	125	7,565	7,690	4	1	-	5	190	3	89	4	4,543	-	174	12,880
	1 year and above	92	134	8	142	1	33,794	33,795	-	-	-	-	65	12	45	34	28,628	-	589	63,402

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	151,794	9,026	703	9,729	10,710	448,793	459,503	19,980	4,252	41	24,274	2,022	544	25,646	5,004	10,826	-	43,682	733,024
2	Claims reported during the period	38,163	3,164	24	3,187	38,502	38,918	77,420	122,306	11,781	240	134,327	639	9	961	(51)	85,731	-	10,030	350,417
	(a) Booked During the period	37,848	3,025	0	3,025	37,192	37,911	75,103	111,578	7,789	199	119,566	608	9	915	(51)	85,902	-	9,987	332,914
	(b) Reopened during the Period	315	138	24	162	1,310	1,007	2,317	10,728	3,992	41	14,761	31	-	46	0	(171)	-	43	17,504
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	24,037	3,070	24	3,094	37,539	22,565	60,104	101,859	8,099	165	110,123	493	76	4,841	2	85,853	-	14,285	302,907
	(a) paid during the period	24,037	3,070	24	3,094	37,539	22,565	60,104	101,859	8,099	165	110,123	493	76	4,841	2	85,853	-	14,285	302,907
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	580	207	0	207	1,312	3,367	4,679	5,612	1,789	29	7,429	5	-	81	-	-	-	338	13,319
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	1,087	480	0	480	2,242	1,139	3,381	4,971	5	-	4,976	250	-	462	3	-	-	1,013	11,652
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	3	0	-	0	315	656	971	75	16	1	93	44	-	19	-	141	-	19	1,289
6	Claims O/S at End of the period	164,253	8,432	702	9,134	8,120	460,639	468,759	29,844	6,141	88	36,073	1,914	478	21,224	4,948	10,704	-	38,076	755,562
	Less than 3 months	24,559	1,660	0	1,660	6,127	27,381	33,508	29,502	5,641	87	35,230	584	9	3,460	-	36	-	2,655	101,700
	3 months to 6 months	34,338	1,070	0	1,070	1,259	30,934	32,193	315	467	0	782	422	-	1,548	0	203	-	2,561	73,118
	6 months to 1 year	37,418	695	1	696	719	71,703	72,422	28	33	-	60	429	159	4,630	16	70	-	10,895	126,794
	1 year and above	67,938	5,008	702	5,709	15	330,620	330,635	-	-	-	-	479	310	11,586	4,932	10,395	-	21,965	453,949