

Name of the Insurer: **HDFC ERGO GENERAL INSURANCE COMPANY LIMITED**
Registration No. 146 and Date of Registration with the IRDAI: July 09, 2010

FORM NL-37-CLAIMS DATA

Upto to the quarter ending March 31, 2026

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	613	694	26	720	19,090	47,506	66,596	25,674	978	-	26,680	642	15	432	38	37,725	-	1,345	134,806
2	Claims reported during the period	3,562	20,636	25	20,661	337,400	11,532	348,932	853,917	253,773	1,386	1,109,076	1,502	7	38,691	1	6,147,287	-	54,186	7,723,905
	(a) Booked During the period	3,504	20,567	23	20,590	336,344	10,164	346,508	833,374	253,108	1,377	1,087,859	1,482	7	38,645	1	6,147,287	-	54,145	7,700,028
	(b) Reopened during the Period	58	69	2	71	1,056	1,368	2,424	20,543	665	9	21,217	20	-	46	-	-	-	41	23,877
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	2,830	19,604	1	19,605	316,027	14,209	330,236	832,624	252,183	1,027	1,085,834	830	1	37,971	1	6,092,152	-	50,057	7,619,517
	(a) paid during the period	2,830	19,604	1	19,605	316,027	14,209	330,236	832,624	252,183	1,027	1,085,834	830	1	37,971	1	6,092,152	-	50,057	7,619,517
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Reputed during the period	408	457	7	464	11,258	2,545	13,803	18,753	971	283	20,007	37	1	273	-	-	-	2,772	37,765
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	349	669	19	688	15,475	607	16,082	-	-	-	-	648	2	416	-	43,330	-	1,434	62,949
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	3	2	-	2	1,471	529	2,000	608	81	-	689	9	-	11	-	1,980	-	45	4,739
6	Claims O/S at End of the period	588	600	24	624	13,730	41,677	55,407	28,214	1,597	104	29,915	629	18	463	38	49,530	-	1,268	138,480
	Less than 3 months	243	301	1	302	13,665	2,288	15,953	28,024	1,466	104	29,594	341	1	176	-	18,422	-	341	65,373
	3 months to 6 months	133	86	3	89	50	2,147	2,197	169	100	-	269	163	1	116	-	165	-	103	3,236
	6 months to 1 year	131	61	13	74	15	4,714	4,729	21	31	-	52	58	4	112	1	1,253	-	200	6,614
	1year and above	81	152	7	159	-	32,528	32,528	-	-	-	-	67	12	59	37	29,690	-	624	63,257

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	151,794	9,026	703	9,729	10,710	448,793	459,503	19,980	4,252	41	24,274	2,022	544	25,646	5,004	10,826	-	43,682	733,024
2	Claims reported during the period	121,231	16,149	67	16,215	141,711	119,100	260,811	527,608	35,718	978	564,304	2,743	31	19,031	1,435	262,474	-	58,913	1,307,189
	(a) Booked During the period	120,039	15,765	38	15,803	137,830	114,245	252,076	508,874	31,819	897	541,590	2,717	31	18,763	1,435	262,474	-	58,416	1,273,344
	(b) Reopened during the Period	1,192	384	29	413	3,880	4,855	8,735	18,734	3,899	81	22,715	26	-	267	(0)	-	-	496	33,844
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	100,569	12,825	67	12,892	134,044	148,627	282,670	486,817	28,494	840	516,151	1,707	100	19,838	232	260,141	-	52,914	1,247,215
	(a) paid during the period	100,569	12,825	67	12,892	134,044	148,627	282,670	486,817	28,494	840	516,151	1,707	100	19,838	232	260,141	-	52,914	1,247,215
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Reputed during the period	2,964	524	0	524	4,009	14,920	18,929	15,639	5,076	121	20,836	39	4	804	-	-	-	2,959	47,059
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	4,153	1,281	80	1,361	7,159	3,844	11,003	19,461	-	-	19,461	1,380	6	2,726	16	3,015	-	3,191	46,312
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	2	0	-	0	279	781	1,060	78	15	-	94	43	-	13	-	140	-	20	1,372
6	Claims O/S at End of the period	165,339	10,545	623	11,167	7,209	400,503	407,712	25,670	6,401	58	32,129	1,639	466	21,309	6,191	10,144	-	43,530	699,627
	Less than 3 months	43,674	1,885	0	1,885	6,694	18,892	25,585	24,676	5,498	58	30,232	632	5	1,697	0	5	-	5,026	108,742
	3 months to 6 months	11,317	1,527	0	1,527	334	18,183	18,517	763	705	-	1,468	397	5	3,738	1	19	-	1,929	38,917
	6 months to 1 year	25,960	2,142	0	2,143	181	44,065	44,246	231	198	-	429	161	12	8,328	109	28	-	9,183	90,597
	1year and above	84,388	4,991	623	5,613	-	319,364	319,364	-	-	-	-	449	444	7,545	6,082	10,092	-	27,392	461,370