



**Optima Restore
Proposal Form**



Application No	
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1. Please fill the form in BLOCK LETTERS.
2. Please answer all the questions fully and correctly. If a particular question is not applicable to you, please mark that question as Not Applicable "N/A".
3. The Company's liability does not commence until the acceptance of the proposal has been formally intimated to the Policyholder and full premium has been realized by the Company.

Intermediary Code	Intermediary Name	Intermediary Number

Proposer Details

Name of the Proposer			
Date of Birth			
Nationality			
Residential Status	<input type="checkbox"/> Resident Indian	<input type="checkbox"/> NRI	<input type="checkbox"/> OCI
Current Country of Residence		
Address			
	<input type="checkbox"/> Please tick if your permanent address is same as above. If not, kindly fill the below:		
Permanent Address			
E-Mail			
GSTIN / UIN (if any)			
Marital Status			
Contact Number			
Permanent Account Number (PAN)			
I have eIA	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
I would like to apply for eIA	<input type="checkbox"/> Karvy	<input type="checkbox"/> CAMS	<input type="checkbox"/> NSDL <input type="checkbox"/> CDSL
Annual Income	<input type="checkbox"/> Upto 2.5 Lakh		<input type="checkbox"/> 2.5 Lakh to 5 Lakh
	<input type="checkbox"/> 5 Lakh to 15 Lakh		<input type="checkbox"/> 15 Lakh to 30 Lakh
	<input type="checkbox"/> Above 30 Lakh		
Education Level			
Employee ID (Employees of HDFC Group and Munich Re Group)			



Policy Number of any active HDFC ERGO Policy where you are the Policyholder			
CKYC No.			
Are you a Politically Exposed Person (PEP) or family member/ close relative / associate of PEP	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
<i>Note: Politically Exposed Persons” (PEPs) are individuals who have been entrusted with prominent public functions by a foreign country, including the heads of States or Governments, senior politicians, senior government or judicial or military officers, senior executives of state-owned corporations and important political party officials</i>			
Occupation	<input type="checkbox"/> Salaried	<input type="checkbox"/> Self Employed	<input type="checkbox"/> Business Owner
	<input type="checkbox"/> Student	<input type="checkbox"/> Housewife	<input type="checkbox"/> Retired
	<input type="checkbox"/> Others		
	If others, please select source of income whichever is applicable: <input type="checkbox"/> Rentals <input type="checkbox"/> Interest <input type="checkbox"/> Pension <input type="checkbox"/> Investment		
Industry Type	<input type="checkbox"/> Antique dealer	<input type="checkbox"/> Art dealer	<input type="checkbox"/> Jewellery
	<input type="checkbox"/> Import-Export	<input type="checkbox"/> Mining	<input type="checkbox"/> Shipping
	<input type="checkbox"/> Scrap Dealing	<input type="checkbox"/> Agriculture	<input type="checkbox"/> Stock Broking
	<input type="checkbox"/> BFSI	<input type="checkbox"/> Real Estate	<input type="checkbox"/> Manufacturing
	<input type="checkbox"/> if Others, please specify _____		
Is your total aggregate premium across all products with HDFC ERGO General Insurance Company Limited more than INR 2 lakhs?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Do you have an annual income of INR 50 lakhs or above?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Is your total aggregate premium across all retail products with HDFC ERGO General Insurance Company Limited INR 30 lakhs or more?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	



Details of the Person(s) Proposed to be insured

S. No	Name	Basic Sum Insured	Date of Birth	Mobile Number	Gender (M/F/TG)	Height (in cms)	Weight (in kgs)	Relationship with Proposer	ABHA ID (if available)
1									
2									
3									
4									
5									
6									

Note: In case any insured person(s) wish to generate his/her ABHA ID. Kindly visit the link:

<https://healthid.ndhm.gov.in/register>

Premium Tier (Please Tick)

Tier 1 <input type="checkbox"/>	Tier 2 <input type="checkbox"/>	Tier 3 <input type="checkbox"/>	Tier 4 <input type="checkbox"/>	Tier 5 <input type="checkbox"/>	Tier 6 <input type="checkbox"/>
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Classification of Cities for Premium Tier

- Tier 1: Delhi, Surat, Gurugram, Faridabad, Ghaziabad, Greater Noida
- Tier 2: Mumbai, Mumbai Suburban, Thane, Navi Mumbai, Ahmedabad, Vadodara
- Tier 3: Nashik, Rest of NCR, Amritsar, Ahmednagar, Mathura, Aligarh
- Tier 4: Kolkata, Rest of Gujarat, Telangana, Agra, Ludhiana, Beed, Jalgaon, Indore, Gwalior
- Tier 5: Rest of Maharashtra, Rest of Uttar Pradesh, Rest of Madhya Pradesh, Rest of Rajasthan, Rest of Haryana, Howrah, Hooghly, North 24 Parganas, South 24 Parganas.
- Tier 6: Rest of India

No co-payment shall apply if Insured Person from a lower tier avails a treatment in higher tier. For example: Insured Person buying policy from Tier 4 can avail treatment in Tier 1 without any co-payment.



Nominee Details

Name of Person Proposed to be insured	Name of Nominee	Relationship	Address of the Nominee	Permanent Address of Nominee (If same not required to be filled)	e-mail of Nominee	Mobile number of Nominee	Bank account number of Nominee	IFS Code	Name of the Bank	% Share of Nomination

Where Nominee is a minor, please give the details of Appointee

Name of the Appointee	Relationship to Nominee	Address of the Appointee

- Note:
1. The nominee must be an immediate relative of the Proposer. Nominee for any of the persons proposed to be insured shall be the Proposer.
 2. Name of Nominee should be as per bank records to ensure smooth processing

Policy Details

Policy Type	Individual <input type="checkbox"/> Family Floater <input type="checkbox"/>
Tenure	1 Year <input type="checkbox"/> 2 Year <input type="checkbox"/> 3 Year <input type="checkbox"/>
Policy Period	From _____ To _____

Sum Insured in ₹

3 Lakhs <input type="checkbox"/>	5 Lakhs <input type="checkbox"/>	10 Lakhs <input type="checkbox"/>	15 Lakhs <input type="checkbox"/>
20 Lakhs <input type="checkbox"/>	25 Lakhs <input type="checkbox"/>	50 Lakhs <input type="checkbox"/>	100 Lakhs <input type="checkbox"/>

Optional Covers

S.No.	Optional Cover		Description
1	Unlimited Restore Benefit	<input type="checkbox"/>	Unlimited restorations in a policy year
2	Aggregate Deductible	<input type="checkbox"/>	<input type="checkbox"/> ₹25,000
			<input type="checkbox"/> ₹50,000
			<input type="checkbox"/> ₹1,00,000
3	Co-payment	<input type="checkbox"/>	<input type="checkbox"/> 10% <input type="checkbox"/> 20%

Notes pertaining to optional covers

- Coverage for Unlimited Restore benefit and Aggregate deductible shall be on Individual basis if the base plan is on individual sum insured basis OR on floater basis if the base plan is on floater sum insured basis.
- Co-payment shall be applicable on per claim basis
- Aggregate deductible can be chosen on all or none basis at policy level
- Co-pay can be chosen on all or none basis at policy level

Add-On Covers

1	my: health Critical Illness (You can opt for a Sum Insured from 1 Lakh to 500 Lakhs)	<input type="checkbox"/>	<input type="checkbox"/> Plan 1 (9 Illnesses)	<input type="checkbox"/> Plan 2 (12 Illnesses)	<input type="checkbox"/> Plan 3 (15 Illnesses)	<input type="checkbox"/> Plan 4 (18 Illnesses)
			<input type="checkbox"/> Plan 5	<input type="checkbox"/> Plan 6 (40 Illnesses)	<input type="checkbox"/> Plan 7 (51 Illnesses)	

			(25 Illnesses)		
2	Individual Personal Accident Rider	<input type="checkbox"/>	Yes		
3	Protector Rider	<input type="checkbox"/>	Yes		
4	Hospital Daily Cash Rider (Maximum upto 30 days)	<input type="checkbox"/>	<input type="checkbox"/> ₹1,000 / day	<input type="checkbox"/> ₹2,000 / day	<input type="checkbox"/> ₹3,000 / day
5	Critical Advantage Rider	<input type="checkbox"/>	<input type="checkbox"/> USD 2,50,000	<input type="checkbox"/> USD 5,00,000	
6	Optima Wellbeing (Add on)	<input type="checkbox"/>	Yes		
7	Limitless	<input type="checkbox"/>	Yes		
8	Parenthood	<input type="checkbox"/>	<input type="checkbox"/> ₹ 50K	<input type="checkbox"/> ₹ 100K	<input type="checkbox"/> ₹ 150K <input type="checkbox"/> ₹ 200K

Add-on cover details table

S. No	Name	my: health Critical Illness Sum Insured (INR)	Hospital Daily Cash Rider per day Sum Insured (INR)	Protector Rider (Yes/No)	IPA Rider Sum Insured (INR)	Critical Advantage Rider Sum insured (USD)	Optima Wellbeing (Add on) (Yes/No)	ABCD Chronic Care (if opted kindly tick below)
1								<input type="checkbox"/>
2								<input type="checkbox"/>
3								<input type="checkbox"/>
4								<input type="checkbox"/>
5								<input type="checkbox"/>
6								<input type="checkbox"/>

Notes pertaining to Add-on covers

- Coverage for ‘my:health Critical Illness’, ‘Individual Personal Accident Rider’ & ‘Critical Advantage Rider’, shall be on Individual Sum Insured basis only.
- Coverage for Protector Rider, Hospital Daily cash Rider shall be on Individual basis if the base plan is on individual sum insured basis OR on floater basis if the base plan is on floater sum insured basis.
- ‘my: health Critical Illness’ can be opted by adults (persons over 18 years of age) only
- Regardless of whether the base plan is on individual sum insured basis OR on floater basis, ‘Limitless’ Add-on shall cease to exist for lifetime if the benefits for the said Add-on are completely utilized by even a single Insured Person under the Policy.
- Critical advantage rider will be offered only if base policy Sum Insured is ₹10 lacs & above. This rider can be opted by adult dependent only if primary insured also opts for the same. In case of dependent children and dependent parents rider can be opted on all or none basis.
- Sum Insured under Individual Personal Accident rider will be 5 (five) times the Sum Insured of Optima Restore (Base Plan) up to a maximum of ₹1 Crore and this rider will be offered only to the Proposer when he/she is covered in the Base plan.
- ‘Parenthood’ can be opted if at least 1 female of 18 year or above is insured under the Base plan.
- Regardless of whether the base plan is on individual sum insured basis OR on floater basis, ‘Limitless’ Add-on shall cease to exist for lifetime if the benefits for the said Add-on are completely utilized by even a single Insured Person under the Policy.

HDFC ERGO General Insurance Company Limited. IRDAI Reg. No.146 CIN: U66030MH2007PLC177117. Registered & Corporate Office: 6th Floor, Leela Business Park, Andheri-Kurla Road, Andheri (East), Mumbai – 400 059. Customer Experience Management, Customer Happiness Center: D-301, 3rd Floor, Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078. For Claim/Policy related queries call us at +91 22 6234 6234/+91 120 6234 6234 or Visit Help Section on www.hdfcergo.com for policy copy/tax certificate/make changes/register & track claim. Product Name: Optima Restore | Product UIN: HDFHLIP26055V102526 | Product Code: HE/RL/Health/25-26/279| Protector Rider - HDHHLIP21335V022021 | Individual Personal Accident Rider - APOPAIP19004V011920 | Hospital Daily Cash Rider - HDHHLIP21344V022021 | Critical Advantage Rider HDHHLIP21342V022021 | my:health Critical Illness - HDFHLIA22141V032122 | Optima Wellbeing (Add-on) -HDFHLIA2762V022627 | Limitless : HDFHLIA2761V022627 | ABCD Chronic Care : HDFHLIA25044V012425 | Parenthood : HDFHLIA25046V012425



Other items

Go Green and make a difference to our planet! We shall provide you with soft copy of your Policy at your registered e-mail id.

Note: Soft copy of your policy can be easily accessed at your fingertips to refer to terms and conditions, for lodging claims and for any other service needs.

Additionally, by ticking the check box we understand that you wish to have a physical copy of your policy. For details on the process to receive your physical policy kindly visit “Help” section on www.hdfcergo.com or contact our customer care for the same

Existing/Previous Insurance Policy Details

Does any person proposed to be insured presently hold any Health Insurance/Critical Illness Insurance Policies from HDFC ERGO or any other Insurer?

If Yes, please provide below details

Policy No. / Application No.	Name of the Insured	Name of the Insurer	Period of Insurance		Sum Insured	Claims lodged during the preceding years(Y/N)	To be considered for continuity (Y/N)
			DD/MM/YYYY	To DD/MM/YYYY			

Please note that continuity of benefits shall NOT be considered if the above question of want of continuity is not replied affirmative, details are not provided and Portability form / Migration details and relevant supporting documents are not submitted.

If No, please tick below declaration:

I/We hereby declare on my behalf and on behalf of all persons proposed to be insured that I/We do not hold any Health Insurance / Critical Illness Policy from HDFC ERGO or any other insurer.

Please fill in the below details **on behalf of all person(s) proposed to be insured** for calculating favourable claims experience discount

Kindly note: In-case of misrepresentation or non-disclosure the company in addition to Policy cancellation, has also right to recover or adjust the discounted premium either from Policy renewal premium or Claims.

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1. Was there a hospitalization claim made under the existing health insurance policy during the current policy year with existing insurer?
 - Yes
 - No

2. Was there a hospitalization claim made under any health insurance policy during the policy year prior to the one in question 1 above
 - Yes
 - No
 - Not Applicable [Only have a health Insurance since 1 year]

Medical and Lifestyle Information
(Please provide information in the same order as mentioned under Proposed Persons to be insured)
**MEDICAL & LIFESTYLE QUESTIONS FOR PERSON PROPOSED TO BE INSURED
[TO BE REPEATED FOR EACH PERSON PROPOSED TO BE INSURED]**

Please select Medical Question for <name of the person proposed to be insured>

1. Has an ailment or disability or deformity including due to accident or congenital disease Yes No
2. Has planned a surgery Yes No
3. Takes medicines regularly Yes No
4. Has been advised investigation or further tests Yes No
5. Was hospitalized in the past Yes No
6. Is Pregnant Yes No (Applicable for females ≥ 18 years and ≤ 55 years)
7. Are you having any disability/ deformity including accidental or congenital? Yes No

ADDITIONAL MEDICAL QUESTIONS [RELEVANT SECTION TO BE DISPLAYED WHEN ANSWERED YES IN PREVIOUS QUESTION]

1. Has an ailment or disability or deformity Yes No. If Yes, please provide the below details

Please tick additional information about your ailment for

- Hypertension/ High blood pressure
- Diabetes/ High blood sugar/Sugar in urine
- Cancer, Tumour, Growth or Cyst of any kind
- Chest Pain/ Heart Attack or any other Heart Disease/ Problem
- Liver or Gall Bladder ailment/Jaundice/Hepatitis B or C
- Kidney ailment or Diseases of Reproductive organs
- Tuberculosis/ Asthma or any other Lung disorder
- Ulcer (Stomach/ Duodenal), or any ailment of Digestive System
- Any Blood disorder (example Anaemia, Haemophilia, Thalassaemia) or any genetic disorder
- HIV Infection/AIDS or Positive test for HIV
- Nervous, Psychiatric or Mental or Sleep disorder
- Stroke/ Paralysis/ Epilepsy (Fits) or any other Nervous disorder (Brain/ Spinal Cord etc.)
- Abnormal Thyroid Function/ Goiter or any Endocrine organ disorders
- Eye or vision disorders/ Ear/ Nose or Throat diseases
- Arthritis, Spondylitis, Fracture or any other disorder of Muscle Bone/ Joint/ Ligament/ Cartilage
- Any other disease/condition not mentioned above

- (i) Please share details for your ailment if exact diagnosis is Hypertension/High Blood pressure

Exact Diagnosis:

Are you taking any anti-platelets/anti-coagulants/Blood thinning agents/Anti Lipids? Yes No

Are you taking Anti-Hypertensive Drugs? Yes No (If answer is 'No', below question is mandatory)

Question: Have you stopped medication on Doctor's advice?

 Yes



No

Diagnosis Date:
Hospital Name:
Consultation Date

(ii) Please share details for your ailment if exact diagnosis is Diabetes / High blood sugar / Sugar in urine

Exact Diagnosis: Type 1 DM/IDDM Type 2 DM GDM (Gestational Diabetes)
Are you taking insulin? Yes No

Diagnosis Date:
Hospital Name:
Consultation Date:

(iii) Please share details for your ailment (except for Diabetes and Hypertension)

Exact Diagnosis:
Diagnosis Date:
Treatment type: Medical Surgical
Complications / Recurrence: Yes No
Current status: Pending Treatment Ongoing Treatment Cured If others, please specify _____
Biopsy report: Malignant Non-Malignant Not Applicable
Consultation Date:
Hospital Name:
Please share details of your treatment:

2. Has planned a surgery Yes No. If Yes, please provide the below details

Please share details of surgery <name of the person proposed to be insured>

Exact Diagnosis:
Diagnosis Date:
Consultation Date:
Hospital Name:
Proposed Surgery:

Please share details of your past surgery <name of the person proposed to be insured>

3. Takes medicines regularly Yes No. If Yes, please provide the below details

Please share details for your current medication <name of the person proposed to be insured>

(i) If exact diagnosis is Hypertension then please provide details of the below questions

Exact Diagnosis:
Are you taking any anti-platelets/anti-coagulants/Blood thinning agents/Anti Lipids? Yes No
Diagnosis Date:



Consultation Date:

(ii) If exact diagnosis is Diabetes then please provide details of the below questions

Exact Diagnosis:

Takes insulin Yes No

Diagnosis Date:

Consultation Date:

(iii) If exact diagnosis is other than Hypertension and Diabetes please provide details of the below questions:

Exact Diagnosis:

Diagnosis Date:

Consultation Date:

Medicine Name:

Please share details of your treatment <name of the person proposed to be insured>

4. Has been advised investigation or further tests Yes No. If Yes, please provide the below details

Please provide details about investigation suggested by your Doctor <name of the person proposed to be insured>

Date of tests:

Type of tests:

Findings of tests:

Please upload the investigation tests results

5. Was hospitalized in past Yes No. If Yes, please provide the below details

Please share details for your past medical condition <name of the person proposed to be insured>

Exact Diagnosis:

Diagnosis Date:

Consultation Date:

Hospital Name:

Please share details of your past medical condition

6. Is Pregnant Yes No. If Yes, please provide the below details

Please share your expected delivery date with us

7. Are you having any disability/ deformity including accidental or congenital?

Yes

No

If Yes, Kindly tick the specific boxes that are applicable:

Amputation

Musculoskeletal / Locomotor



<input type="checkbox"/> Neurological / Cerebral Palsy <input type="checkbox"/> Polio <input type="checkbox"/> Spinal cord <input type="checkbox"/> Stroke <input type="checkbox"/> Visual / Hearing disability Others Kindly provide a detailed description for all boxes ticked above: _____																		
LIFESTYLE QUESTIONS [RELEVANT SECTION TO BE FILLED] [TO BE FILLED ONLY IF my: health Critical Illness is opted]																		
<table border="0"> <tr> <td><input type="checkbox"/> Cigarette(s)</td> <td>Per Day_____PerWeek_____Per Month_____</td> <td>since past _____ years</td> </tr> <tr> <td><input type="checkbox"/> Bidi(s)</td> <td>Per Day_____PerWeek_____Per Month_____</td> <td>since past _____ years</td> </tr> <tr> <td><input type="checkbox"/> Tobacco Pouches</td> <td>Per Day_____PerWeek_____Per Month_____</td> <td>since past _____ years</td> </tr> <tr> <td><input type="checkbox"/> Gutka Pouches</td> <td>Per Day_____PerWeek_____Per Month_____</td> <td>since past _____ years</td> </tr> <tr> <td><input type="checkbox"/> Alcohol (Quantity)</td> <td>Per Day_____PerWeek_____Per Month_____</td> <td>since past _____ years</td> </tr> <tr> <td><input type="checkbox"/> Drugs_(Quantity)</td> <td>Per Day_____PerWeek_____Per Month_____</td> <td>since past _____ years</td> </tr> </table>	<input type="checkbox"/> Cigarette(s)	Per Day_____PerWeek_____Per Month_____	since past _____ years	<input type="checkbox"/> Bidi(s)	Per Day_____PerWeek_____Per Month_____	since past _____ years	<input type="checkbox"/> Tobacco Pouches	Per Day_____PerWeek_____Per Month_____	since past _____ years	<input type="checkbox"/> Gutka Pouches	Per Day_____PerWeek_____Per Month_____	since past _____ years	<input type="checkbox"/> Alcohol (Quantity)	Per Day_____PerWeek_____Per Month_____	since past _____ years	<input type="checkbox"/> Drugs_(Quantity)	Per Day_____PerWeek_____Per Month_____	since past _____ years
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<input type="checkbox"/> Drugs_(Quantity)	Per Day_____PerWeek_____Per Month_____	since past _____ years																

Payment Details

Premium Details: Amount Rs.
Premium Payment Options –Single / Monthly / Quarterly / Half Yearly / Annual
Premium Payment Options - Cheque / DD / Card /ECS/Wallet/ Bima-ASBA*
Instrument Details: _____ Date _____

Note:

- *BASBA/Bima-ASBA- Bima Applications Supported by Blocked Account.
- I hereby give my consent and authorise my bank to block the premium amount payment and debit the same from my account under Bina-ASBA facility on acceptance of my proposal for Insurance by HDFC ERGO General Insurance Company Limited. In case the proposal is not accepted, I accord my consent to debit only the expenses incurred towards medical examination, if any and unblock the balance amount

For refund (Excess Premium/PPC reimbursement) and for payment of claims credited directly into your bank account

Please provide the following bank details and a copy of a Cancelled Cheque for direct credit into your bank account:

Cheque No		Name as in Bank Account	
Bank Name		Bank Account No	
Branch Name		IFSC Code	
Cheque Date		MICR Code	
Cheque Amount for ₹			

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Note:

1. The Proposer agrees and undertakes to intimate in writing to HDFC ERGO about any change in bank account details.
2. Cancelled Cheque should be of the same bank account in which the refund needs to be credited directly
3. Name on Cancelled Cheque should match with Proposer Name to ensure smooth refund / claim processing
4. If ECS is selected, please submit the standing instruction form available at our branches.

Declaration, Consent & Warranty on behalf of all Person(s) proposed to be insured

- I/We hereby declare on my behalf and on behalf of all persons proposed to be insured that the above statements are true and complete in all respects to the best of my knowledge and that I/We am/are authorized to propose on behalf of these other persons including the minor/s insured, if any.
- I/ We understand that the information provided by me/ us will form the basis of insurance policy, is subject to the Board approved underwriting policy of the Insurance company and that the policy will come into force only after full receipt to the premium chargeable.
- I/We further declare that I/We will notify in writing any change occurring in the occupation or general health of the life to be insured/proposer after the proposal has been submitted but before communication of the risk acceptance by the Insurance Company.
- I/We declare and further consent to the Insurance Company to seek medical and other relevant information from any hospital who at any time has attended the person to be insured/proposer or from any past or present employer concerning anything which affects the physical and mental health of the person to be insured / proposer and seeking information from any insurance company to which an application for insurance on the person to be insured /proposer has been made for the purpose of underwriting the proposal and /or claim settlement.
- I/ We declare and provide my unconditional consent that, pursuant to a claim filed by me/ us, the Insurance Company can seek medical and other relevant information/ documents for me/ us from any Doctor and/ or Hospital where I, or other Insured, had taken treatment i.e. OPD and/ or hospitalization etc.
- I/We authorize the Insurance Company to share information pertaining to my proposal, including the medical records for the sole purpose of underwriting and/ or claims.
- I/ We authorize the Company to process my/ our Personal information for profiling purposes and contact me/ us for (i) communicating for renewal of the Policy, (ii) upsell and/ or cross sale of other insurance products.
- I/ We authorize the Insurance Company to share my/ our Personal Information and other relevant records details with (i) the Law Enforcement Agencies, as and when demanded and (ii) any other vendor as per the requirement etc. like printing the Insurance policy/ renewal reminders or any other such activity.
- I/ We authorize the Insurance Company to share my/ our Personal Information and/ or medical Information/ records with any Government and/ or Statutory authorities/ bodies, including but not limited to Insurance Regulatory and Development Authority of India (IRDAI), Insurance Information Bureau (IIB) and/ General Insurance Council etc.
- Customer Satisfaction Surveys: I/ We hereby consent to the Insurance Company to use and share my/ our Personal Information with the vendors for the purpose of conducting customer satisfaction surveys and related activities aimed at improving service quality and enhancing the overall customer experience.
- Ayushman Bharat Health Account (ABHA) Declaration : I/We provide my/ our consent to access my/ our (all insured) medical and personal records/ details, as are available in my/ our Ayushman Bharat Health Account (ABHA) and share the same with Third Party Administrators, Reinsurer (if applicable), Service Provider/s of HDFC ERGO and/or with any Governmental and/or Regulatory authority for the sole purposes of underwriting my/ our proposal and/ or for checking the authenticity of claims lodged by me/ us and/ or to comply with the applicable Law/ Regulations.
- I/We hereby consent that, in any of the above scenarios, my/ our Personal Information and the medical documents etc. can be shared, and/ or accessed, as the case may be, without any intimation to me/ us.



I hereby grant consent to Agent/Broker/Corporate Agent or any other licensed intermediary to share my KYC (Know your Customer) and customer due diligence information with HDFC ERGO General Insurance Company Limited for the purpose of my insurance proposal.

Date

Signature of the Proposer

Time

Place

Note: The liability of the company does not commence until the acceptance of the proposal has been formally intimated by the insured and full premium has been realized by the company.

We are under no obligation to accept any proposal for insurance. The Proposer agrees that the receipt of the Proposal Form by HDFC ERGO General Insurance Company Limited along with the premium payment does not tantamount to the acceptance of the Proposal for insurance by HDFC ERGO General Insurance Company Limited and does not result in a concluded contract of insurance. The acceptance of the Proposal for insurance shall be at the Company's sole and absolute discretion and upon full realization of the premium payment. In the event of acceptance of the Proposal for insurance by HDFC ERGO General Insurance Company Limited, such acceptance shall be specifically intimated to the Proposer by HDFC ERGO General Insurance Company Limited along with the date from which the insurance Cover shall become effective. HDFC ERGO General Insurance Company Limited shall not be liable for any claim in respect of an event giving rise to a claim covered under the Policy of Insurance that has occurred prior to policy issuance is not covered under this policy(Your proposal form will be considered after HDFCERGO General Insurance Company Limited receives premium payment.)

Anti-Fraud Warning: This policy shall be voidable at the option of the Company in the event of mis-representation, mis-description or non-disclosure of any material particulars by the Proposer. Any person who, knowingly and with intent to fraud the insurance company or any other person, files a proposal for insurance containing any false information, or conceals or the purpose of misleading, Information concerning any fact material thereto, commits a fraudulent insurance act, which will render the policy voidable at the sole discretion of the insurance company and result in a denial of insurance benefits.

Anti-Rebating Warning: As per Section 41 of the Insurance Act 1938,as amended, the practice of rebating is prohibited, as follows: No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance policy in respect to any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectus or tables of the insurer. Violation of Section41 of the Insurance Act 1938, as amended, shall be punishable with a fine which may extend to Rs.10Lakhs.

VERNACULAR / ASSISTANCE DECLARATION



Declaration in case the proposal is filled by other than the Proposer if the proposer is illiterate or having disability and requires assistance in completing the proposal form (to be certified by someone other than agent/employee of the company)

(The content of this form and its particulars have been explained by me to the Proposer who has understood and confirmed the same)

Name of the Translator / Representative		Signature of the Translator / Representative
Place		
Date		

Name of the Proposer		Signature of the Proposer
Place		
Date		

Intermediary Declaration

I, _____ (Full Name) in my capacity as an Insurance Advisor/ Specified Person of the Corporate Agent/Intermediary/Authorized employee of the Broker/Relationship Officer, do hereby declare that I have explained all the contents of this Proposal Form, Including the nature of the questions contained in this Proposal Form to the Proposer including statement(s), information and response(s) submitted by him/her in this Proposal Form to questions contained herein or any details sought here in will form the basis of the Contract of Insurance between the Company and the Proposer, if this Proposal is accepted by the Company for issuance of the Policy. I have further explained that if any untrue statement(s)/information/response(s) is/are contained in this Proposal Form/ including addendum(s), affidavits, statements, submissions, furnished/ to be furnished, the company shall have the right to vary the benefits which may be payable and further more if there has been a non-disclosure of any material fact, the policy issued to his/her favor pursuant to this Proposal may be treated by the Company as null and void and all premiums paid under the Policy may be forfeited to the company.

Signature of Intermediary
Time

Date
Place

Check List

Please check the following documents are attached along with the proposal form

1. ID Proof : Passport / Pan Card / Voter ID / Driving License / Letter from a recognized public authority
2. Proof of residence : Telephone Bill / Bank Account Statement / Letter from any recognized public authority Electricity Bill / Ration Card
3. Age Proof : Proof of Age or proof of having Aadhaar

HDFC ERGO General Insurance Company Limited. IRDAI Reg. No.146 CIN: U66030MH2007PLC177117. Registered & Corporate Office: 6th Floor, Leela Business Park, Andheri-Kurla Road, Andheri (East), Mumbai - 400 059. Customer Experience Management, Customer Happiness Center: D-301, 3rd Floor, Eastern Business District (Magnet Mall), LBS Marg, Bhandup (West), Mumbai - 400 078. For Claim/Policy related queries call us at +91 22 6234 6234/+91 120 6234 6234 or Visit Help Section on www.hdfcergo.com for policy copy/tax certificate/make changes/register & track claim. Product Name: Optima Restore | Product UIN: HDFHLIP26055V102526 | Product Code: HE/RL/Health/25-26/279| Protector Rider - HDHHLIP21335V022021 | Individual Personal Accident Rider - APOPAIP19004V011920 | Hospital Daily Cash Rider - HDHHLIP21344V022021 | Critical Advantage Rider HDHHLIP21342V022021 | my:health Critical Illness - HDFHLIA22141V032122 | Optima Wellbeing (Add-on) -HDFHLIA2762V022627 | Limitless : HDFHLIA2761V022627 | ABCD Chronic Care : HDFHLIA25044V012425 | Parenthood : HDFHLIA25046V012425



- 4. Renewal notice with claim details
- 5. Photocopies of all previous policies and endorsements
- 6. Income proof documents [To be provided only if my: health Critical Illness add-on cover is opted]
 - ITRs for last 2 FY
 - Salary slips for last 3 months

For Office Use Only

Intermediary Code: _____ Branch Location _____
Signature of Intermediary _____

Acknowledgement Customer Copy

Received from Mr. / Ms. / Mrs _____
Cheque No: _____ Cheque Date: _____
Drawn on Bank for a sum of ₹ _____ towards payment of premium on behalf of
HDFC ERGO General Insurance Company Ltd.
Date Signature & Seal _____

Neither the submission to us of a completed proposal for insurance nor any payment for any policy sought obliges us to agree to issue a policy, which decision is and always shall be in our sole and absolute discretion. If we accept a proposal for insurance, it shall be subject to the policy terms and conditions and we shall have no liability to make any payment if premium is not received by us in full and in time, or is not realized. If we do not accept the proposal, we will inform you and refund any payment received from you without interest within next 15days.