

ANNEXURE I TO DIRECTORS' REPORT

ANNUAL REPORT ON CSR ACTIVITIES

1. Brief Outline on the CSR Policy of the Company

A. CSR Policy

The CSR Policy of the Company, *inter-alia*, specifies the key focus areas for CSR activities and projects that the Company may undertake; the approach and process for undertaking CSR projects and the monitoring mechanism.

The Policy is available on the website of the Company - <https://www.hdfcergo.com/docs/default-source/about-us/legal-and-compliance/csr-policy.pdf>.

B. Organisation setup

The CSR projects are implemented under the guidance of the CSR Committee of the Board of Directors, which presently comprises seven (7) members. The Company also has a Sub-Committee of CSR (SC-CSR) comprising the Senior Management team including the Executive Directors.

The terms of reference of the CSR Committee, *inter-alia*, include:

- i. Formulate and review the CSR Policy and recommend the same to the Board for its approval;
- ii. Formulate and recommend to the Board an Annual Action Plan on CSR activities;
- iii. Recommend the amount of expenditure to be incurred on the CSR activities;
- iv. Review the CSR projects/programmes from time to time;
- v. Ensure overall governance and compliance for CSR; and
- vi. Annually report to the Board, the details of the CSR activities.

C. Scope of activities

The CSR activities of the Company are as per the provisions of Schedule VII of the Companies Act, 2013 ("Act").

i. Geographical Span of CSR Projects

The CSR activities are taken up across the country and an attempt is made to cover maximum geography.

ii. Planning

The identification of CSR activities is done using one or more of the following methods:

- (i) In-house planned projects;

- (ii) Proposals from district administration/ local govt. body/ public representatives etc.; and
- (iii) Proposals/requests from a registered and specialised body for providing financial assistance for carrying out specific CSR initiatives subject to the condition that it fulfils the criteria as prescribed in the statute in this regard.

iii. Implementation Methodology

The CSR activities and projects are implemented using internal resources (in-house manpower) or through collaborating with NGOs/ specialised agencies/ trusts/ institutions/ foundations/ societies/ government bodies etc. in accordance with the provisions of the Act and the Companies (Corporate Social Responsibility Policy) Rules, 2014.

The details of major CSR initiatives undertaken by the Company during the financial year 2024-25 are given below:-

I. Vidya - Education

The Company has deployed various projects towards improving the quality of education and has benefitted over 24,000 people in FY25.

A. Gaon Mera Government School Reconstruction & Development Project -

The focal area for the Company's CSR intervention is a dedicated "My Village" programme called '**GAON MERA**'. The programme is aimed at improving the current status of education in the selected village(s). The main objective of the Gaon Mera programme is to address the need for sustainable educational infrastructure, a support system for rural development and holistic advancement of education in the communities through its Government School Reconstruction programme.

Preliminary evaluation of the application is done as per internal guidelines and a detailed study is done by the Implementation Partners in the form of rapid need assessment and development of project proposal. Government School Construction Project is adopted using BaLA (Building as Learning Aid), an innovative concept for qualitative improvement in education, through developing a child-friendly, learning and a fun based physical environment. Vinoba Sewa Ashram and Anchalik Jana Seva Anusthan have worked as Implementation Partners for the above activities for FY25. Through its flagship programme of government school reconstruction - 'GAON MERA', the Company has undertaken the revamp of two new government schools and completed four schools in FY25, cumulatively impacting more than 4,000 students.

B. Other Education Initiatives -

Besides the above, the Company has also contributed towards improving the infrastructure facilities of educational institutions, expecting to benefit over 800 students. Additionally, a project for building skills for 110 neurodivergent adults in data annotation, thereby making them job-ready, was initiated. Another project was undertaken in Tamil Nadu, wherein STEM (Science, Technology, Engineering and Math) Labs were set up in 30 government schools to help the children understand concepts better through STEM models, benefitting 12,900 students.

II. Niramaya - Healthcare

Considering healthcare as one of the important pillars, the Company has worked towards providing solutions in the area, aiming to serve over 6 lakh lives through its interventions during FY25.

A. Government Hospital Upgradation Project -

The Company undertakes the upgradation of select government hospitals/health centres in rural areas, following a detailed study of the identified health centres, done by the Implementation Partners. Basis the requirements identified, the Company aims to improve the healthcare facilities through construction of new wards/buildings, refurbishment of existing structures, installation of additional medical equipment, etc. In FY25, the upgradation of four hospitals was completed in Tamil Nadu. Implementing Partners for the projects are Vinoba Sewa Ashram (one project) and Doctors For You. These completed projects cumulatively aim to serve over 5 lakh people with improved healthcare facilities.

2. Composition of CSR Committee:

Sr. No.	Name of Director	Designation/Nature of Directorship	Number of meetings of CSR Committee held during the year	Number of meetings of CSR Committee attended during the year
1.	Ameet Hariani	Chairman-Independent Director	4	4
2.	Mehernosh B. Kapadia	Independent Director	4	4
3.	Vinay Sanghi	Independent Director	4	4
4.	Dr. Rajgopal Thirumalai	Independent Director	4	4
5.	Renu Sud Karnad	Non-Executive Director	4	4
6.	Dr. Oliver Martin Willmes*	Non-Executive Director	4	4
7.	Theodoros Kokkalas**	Non-Executive Director	4	-
8.	Anuj Tyagi	Managing Director & CEO	4	4

*Demitted office as a Director with effect from the close of business hours of February 17, 2025.

**Appointed as a Non-Executive Director with effect from February 18, 2025.

3. Provide the web-link where the composition of the CSR Committee, CSR Policy and CSR projects approved by the Board is disclosed on the website of the Company:

<https://www.hdfcergo.com/corporate-social-responsibility>

B. Other Healthcare Initiatives -

To extend medical facility access in rural and tribal areas, the Company has deployed mobile medical vans and conducted health camps in Tamil Nadu, benefitting over 1 lakh people. The Company has also conducted special camps for the identification of children with congenital heart diseases and has supported critical surgeries of 34 underprivileged children with such ailments. Another intervention was undertaken for government school children by conducting eye testing camps for over 10,000 children, providing spectacles as required and also supporting treatment. Furthermore, interventions in the area of cancer care were undertaken in rural areas by setting up a cancer diagnostic lab in Nagaland, expected to benefit over 3,000 patients annually.

III. Roshini - Women Welfare

Through women's welfare initiatives, the Company has benefitted over 1.8 lakh women in FY25.

The Company has supported 2,450 women in Northeast and Tamil Nadu through livelihood interventions in entrepreneurship development and climate-resilient farm practices.

The Company also initiated a programme for awareness & diagnoses of Oral, Breast & Cervical cancer in women in the age group of above 30 in Tamil Nadu, impacting the lives of 1.55 lakh women. Additionally, 37 women collectives were provided solar-powered equipment for running their enterprises and enhancing their income.

Furthermore, 1,100 girls were provided supplementary education through learning centres, with an aim of getting them back to the formal education system.

4. Provide the executive summary along with the web-link of the Impact Assessment of CSR projects carried out in pursuance of sub-rule (3) of Rule 8, if applicable:

In compliance with the robust governance protocols overseeing decision-making and CSR portfolio management of the Company in FY25, SoulAce Consulting Pvt. Ltd. was tasked with the responsibility of conducting a third party impact assessment of the following CSR Project:

Targeting the Hardcore Poor, a livelihood programme for women in Jalpaiguri, West Bengal

This programme implemented by Bandhan Konnagar was aimed at uplifting 1,000 vulnerable women-led

families. The programme provided livelihood assets, financial literacy and skill development training, fostering economic self-sufficiency, improving living standards and social empowerment.

This initiative aligns with the United Nations Sustainable Development Goals 1 - No Poverty, 2 - Zero Hunger, 5 - Gender Equality, 8 - Decent Work & Economic Growth, 10 - Reduced Inequalities. Additionally, the programme also aligns with the Government of India's National Rural Livelihood Mission (NRLM).

Below is the link and a brief summary of mandatory impact assessment report: <https://www.hdfcergo.com/workplace/corporate-social-responsibility>

Summary of findings:

Component	Indicators	Findings	Impact
Training on Confidence Building and Enterprise Development and Asset creation	Participation in training	93.0% of the respondents attended the confidence-building training.	91.7% of the respondents understood the importance of savings after training. 100% of the respondents reported saving regularly, with 47.0% saving ₹ 500-1,000 every three months. Followed by 15.7% who saved more than ₹ 3,000 every three months. 90.0% of the respondents felt confident about starting a micro-enterprise post-training. 100% of the respondents are working well on the enterprise support provided to them.
	Types of assets received	33.7% received goats for livestock rearing, while 25.3% were provided with a ready-made garment store. Additionally, 16.3% received a grocery shop, 12.0% were given a fast-food shop, 7.7% obtained puffed rice shop and 7.3% received a cosmetic shop. The remaining beneficiaries were provided with small trade resources like dry fish for business, sewing machines and vegetable stalls.	89.7% of the respondents reported that over time, the value of their assets increased to over ₹ 23,000. Prior to the intervention, 100% of the respondents had asset values of less than ₹ 50,000, but post-intervention, this dropped significantly by 87.0%, with only 13.0% remaining in this category. The total asset value transferred to beneficiaries had an average of ₹ 12,730. By the terminal stage, the average asset value increased to ₹ 34,632.
	Asset value and profit	88.7% of the respondents received assets valued between ₹ 11,001-12,000.	A substantial shift occurred towards higher asset values, with 70.3% of the respondents now holding assets between ₹ 50,001 and ₹ 1 Lakh. Additionally, 10.7% of the respondents have assets between ₹ 1 Lakh and ₹ 2 Lakh, while 6.0% now have assets exceeding ₹ 2 Lakh, reflecting a notable improvement in overall asset growth following the intervention.
			49.0% of the respondents reported monthly profit between ₹ 1,000-5,000 and 41.3% reported between ₹ 5,000-10,000.
Linkage with Government Welfare Support Programmes	Access to government welfare programme	74.3% of the respondents had access to government welfare support.	65.9% of the respondents enrolled in schemes like PMSBY and MGNREGA and 29.6% enrolled in PMJDY.

Component	Indicators	Findings	Impact
Linkage to credit services	Access to credit services	74.7% of the respondents were linked to credit services, including loans and microfinance, but did not use them. More support to the beneficiaries is required.	Improved access to credit services, but more awareness and monitoring for linkages is required.
		95.6% of the respondents were linked to Self Help Groups (SHGs).	
Economic status	Family monthly income (average) post-intervention	48.0% of the families earn ₹ 10,001-15,000, while 44.0% earn less than ₹ 5,001-10,000.	90.7% of respondents earned less than ₹ 5,000 per month; after, this dropped to less than 1%, marking a 90.4% decrease.
			Before the intervention, only 9.3% earned between ₹ 5,001-10,000; after the intervention this rose to 44%, a 34.7% increase.
			No respondents previously earned ₹ 10,001-15,000, but post-intervention, 48% reached this bracket.
Savings Habit	Enhanced savings habit post-intervention	100% of the respondents maintained a regular savings habit of at least ₹ 250 once in three months.	47.0% of the respondents reported savings between ₹ 500-1,000 every three months, followed by 15.7% who saved more than ₹ 3,000 every three months. The remaining 37.3% of the respondents are saving ₹ 1,001-3,000.
Women empowerment	Women's participation and decision	98.0% of the respondents felt more confident in making livelihood decisions and 98.7% felt more involved in financial decisions at home.	97.3% of the respondents reported sharing knowledge gained from the programme with others.
			Increased confidence of women.

5. (a) Average net profit of the Company as per section 135(5) of the Act: **₹ 6,84,43,81,792**
 (b) Two percent of average net profit of the Company as per section 135(5) of the Act: **₹ 13,68,87,636**
 (c) Surplus arising out of the CSR projects or programmes or activities for the previous financial years: **NIL**
 (d) Amount required to be set-off for the financial year, if any: **NIL**
 (e) Total CSR obligation for the financial year (5b+5c-5d): **₹ 13,68,87,636**
6. (a) Amount spent on CSR Projects (both ongoing project and other than ongoing project): **₹ 13,00,17,706 (including interest)**
 (b) Amount spent on Administrative Overheads: **₹ 68,44,382**
 (c) Amount spent on Impact Assessment: **₹ 4,88,775**
 (d) Total amount spent for the financial year (6a+6b+6c): **₹ 13,73,50,863**
 (e) CSR amount spent or unspent for the financial year:

(in ₹)

Total Amount Spent for the Financial Year (in ₹)	Amount Unspent				
	Total Amount transferred to Unspent CSR Account as per Section 135(6) of the Act		Amount transferred to any fund specified under Schedule VII as per second proviso to Section 135(5) of the Act		
	Amount	Date of transfer	Name of the Fund	Amount	Date of transfer
13,73,50,863	NIL	NA	NA	NIL	NA

- (f) Excess amount for set-off, if any: **NIL**

Sr. No.	Particular	Amount (in ₹)
(i)	Two percent of average net profit of the Company as per Section 135(5) of the Act	13,68,87,636

Sr. No.	Particular	Amount (in ₹)
(ii)	Total amount spent for the financial year	13,73,50,863
(iii)	Excess amount spent for the financial year [(ii)-(i)]	*4,63,227
(iv)	Surplus arising out of the CSR projects or programmes or activities of the previous financial years, if any	NIL
(v)	Amount available for set off in succeeding financial years [(iii)-(iv)]	NIL

*This includes interest amount of ₹ 3,71,845 generated by implementing agencies on funds disbursed for various projects and the same has been utilised by them for the respective projects.

7. Details of Unspent CSR amount for the preceding three financial years:

1	2	3	4	5	6		7	8
Sr. No.	Preceding financial year(s)	Amount transferred to Unspent CSR Account under sub-section (6) of section 135 (in ₹)	Balance Amount in Unspent CSR Account under sub-section (6) of section 135 (in ₹)	Amount Spent in the financial year (in ₹)	Amount transferred to a Fund as specified under Schedule VII as per second proviso to sub-section (5) of section 135, if any		Amount remaining to be spent in succeeding financial years (in ₹)	Deficiency, if any
					Amount (in ₹)	Date of transfer		
NIL								

8. Whether any capital assets have been created or acquired through Corporate Social Responsibility amount spent in the financial year: Yes

If Yes, enter the number of capital assets created/acquired: **5**

Furnish the details relating to such asset(s) so created or acquired through Corporate Social Responsibility amount spent in the financial year:

Sr. No.	Short particulars of the property or asset(s) [including complete address and location of the property]	Pincode of the property or asset(s)	Date of creation	CSR amount spent	Details of entity/authority/beneficiary of the registered owner		
1	2	3	4	5	6		
					CSR Registration Number, if applicable	Name	Registered address
1.	<p>Reconstruction of government school in Kutba, District Muzaffarnagar, Uttar Pradesh under Gaon Mera Programme and handed over to the School Management Committee of the school in FY24.</p> <p>Project completed and inaugurated in May 2023. A brief overview of facilities provided by the Company in project was as follows -</p> <ul style="list-style-type: none"> Re-Construction - four new rooms with corridor - total area 2,580 sq. ft. built up area. Repair and refurbishment of boundary wall and other existing structures including demolition. 	261318	May 22, 2023	<p>Total Outlay - ₹ 62,30,400</p> <p>Amount spent in FY23: ₹ 56,07,360</p> <p>Amount spent in FY24: ₹ 3,11,520</p> <p>Amount spent in FY25: ₹ 3,11,520</p>	NA	School Management Committee, Kutba, District Muzaffarnagar, Uttar Pradesh	Primary School, Kutba, Block Baghra, District Muzaffarnagar, Uttar Pradesh

Sr. No.	Short particulars of the property or asset(s) [including complete address and location of the property]	Pincode of the property or asset(s)	Date of creation	CSR amount spent	Details of entity/authority/beneficiary of the registered owner		
2.	<p>Reconstruction of a government school in Kutbi, District Muzaffarnagar, Uttar Pradesh under Gaon Mera Programme and handed over to the School Management Committee of the school in FY24.</p> <p>Project completed and inaugurated in May 2023. A brief overview of facilities provided by the Company in project was as follows -</p> <ul style="list-style-type: none"> • Re-Construction - Area 757 sq. ft. built up area. • One Toilet Area with two partitions -112 sq. ft. • One new room - 645 sq. ft. • Repair and refurbishment of boundary wall and other existing structures including demolition. • furnishing and smart class setup. 	251318	May 21, 2023	Total Outlay - ₹ 44,13,200 Amount spent in FY23: ₹ 39,71,880 Amount spent in FY24: ₹ 2,20,660 Amount spent in FY25: ₹ 2,20,660	NA	School Management Committee, Kutbi, District Muzaffarnagar, Uttar Pradesh	Composite School, Kutbi, Block Baghra, District Muzaffarnagar, Uttar Pradesh
3.	<p>Reconstruction of government school in Ichhapur, Bhadrakh district, Odisha under Gaon Mera Programme and handed over to School Management Committee of the school in FY25.</p> <p>Project completed and handed over in August 2024. A brief overview of facilities provided by the Company in project was as follows -</p> <ul style="list-style-type: none"> • Re-Construction of three new rooms with a corridor, toilet block, staircase room - total area 2,639 sq. ft. • Furnishings provided include desks and benches for students, green board for three classrooms, library books, notice board, water filter of 80 lt. capacity, etc. Further, sports and playground equipment, Building as Learning Aids (BaLA) equipment and paintings, first aid kit etc. were also provided and 3KW solar power system was installed. 	756127	August 29, 2024	Total Outlay - ₹ 95,48,391 Amount spent in FY24: ₹ 85,93,551 Amount spent in FY25: ₹ 9,54,840	NA	Bramhapur Nodal High School	Bramhapur Nodal High School Icchapur, Block/District-Bhadrak, Odisha, 756127

Sr. No.	Short particulars of the property or asset(s) [including complete address and location of the property]	Pincode of the property or asset(s)	Date of creation	CSR amount spent	Details of entity/authority/beneficiary of the registered owner		
4.	<p>Reconstruction of government school in Bindratok, Pauri Garhwal, Uttarakhand under Gaon Mera Programme and handed over to School Management Committee of the school in FY25.</p> <p>Project completed and handed over in August 2024. A brief overview of facilities provided by the Company in project was as follows -</p> <ul style="list-style-type: none"> • Re-Construction - three new rooms with corridor and a separate toilet block - total area 2,000 sq. ft. with fencing of corridors with iron bars. Furnishings including desks and benches, whiteboard for three classrooms, teachers' table and chair, library books, etc. were provided. • Further, sports and playground equipment, water purifier, first aid kit etc. were also provided. Solar panels were installed to ensure uninterrupted power supply. 	246173	August 6, 2024	Total Outlay - ₹ 95,49,860 Amount spent in FY24: ₹ 85,94,874 Amount spent in FY25: ₹ 9,54,986	NA	Government Higher Secondary School	Government Higher Secondary School, Bindratok, Gweel - via Silogi, Dwarikhaan, District Pauri Garhwal
5.	<p>Reconstruction of Community Health Centre Hospital in Andiyappannur, District Tirupathur, Tamil Nadu and handed over to hospital authorities in FY25.</p> <p>Project completed and handed over in September 2024. A brief overview of facilities provided by the Company in the project was as follows -</p> <ul style="list-style-type: none"> • Construction of new OPD building - total area 4,500 sq. ft. • New OPD Block including corridor area and separate toilets for female, male and physically handicapped patients. A proper waiting area, x-ray room and pharmacy room were also constructed. Solar panels were provided for uninterrupted power supply. 	635702	September 28, 2024	Total Outlay - ₹ 1,95,48,634 Amount spent in FY24: ₹ 1,17,29,180 Amount spent in FY25: ₹ 78,19,454	NA	Community Health Centre, Andiyappannur, Tirupattur	Community Health Centre, Andiyappannur, Tirupattur

Sr. No.	Short particulars of the property or asset(s) [including complete address and location of the property]	Pincode of the property or asset(s)	Date of creation	CSR amount spent	Details of entity/ Authority/ beneficiary of the registered owner		
	<ul style="list-style-type: none"> Medical instruments and equipment like Microscope, Pulse Oximeter, Multipara Monitor, BP Apparatus and Stethoscope were provided. Furnishing items like a bedside screen, crash cart, bedside locker, attendant stool, chair, mattress and pillow, wheelchair, stretcher, AC for OT, washing machine, RO water purifier and water cooler, solar panel setup were provided. 						

9. Specify the reason(s), if the Company has failed to spend two percent of the average net profit as per Section 135(5) of the Act: NIL

Anuj Tyagi (DIN: 07505313) (Managing Director & CEO)	Ameet Hariani (DIN: 00087866) (Chairman - CSR Committee)
---	---