

Name of the Insurer: **HDFC ERGO GENERAL INSURANCE COMPANY LIMITED**
 Registration No. 146 and Date of Registration with the IRDAI: July 09, 2010

FORM NL-37-CLAIMS DATA

Upto to the quarter ending September 30, 2025

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	613	694	26	720	19,090	47,506	66,596	25,674	978	28	26,680	642	15	432	38	37,725	-	1,345	134,806
2	Claims reported during the period	1,961	9,704	19	9,723	176,216	6,741	182,957	443,514	166,507	1,074	611,095	693	4	15,233	1	2,997,942	-	25,135	3,844,744
	(a) Booked During the period	1,919	9,666	17	9,683	175,539	5,935	181,474	430,219	166,090	1,050	597,359	672	4	15,206	1	2,972,149	-	25,083	3,803,550
	(b) Reopened during the Period	42	38	2	40	677	806	1,483	13,295	417	24	13,736	21	-	27	-	25,793	-	52	41,194
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	1,511	9,252	1	9,253	168,633	5,560	174,193	425,784	165,315	490	591,589	390	-	14,641	1	2,998,854	-	22,690	3,813,122
	(a) paid during the period	1,511	9,252	1	9,253	168,633	5,560	174,193	425,784	165,315	490	591,589	390	-	14,641	1	2,998,854	-	22,690	3,813,122
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	231	223	5	228	6,618	1,220	7,838	11,295	551	318	12,164	18	1	90	-	-	-	1,139	21,709
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	181	326	5	331	8,423	308	8,731	-	-	-	-	134	-	190	-	-	-	571	10,138
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	3	1	-	1	1,749	509	2,258	669	92	3	764	11	-	12	-	2,032	-	44	5,125
6	Claims O/S at End of the period	651	597	34	631	11,632	47,159	58,791	32,109	1,619	294	34,022	793	18	744	38	36,813	-	2,080	134,581
	Less than 3 months	311	344	7	351	11,383	3,054	14,437	32,108	1,618	294	34,020	256	-	458	1	1,550	-	978	52,362
	3 months to 6 months	137	60	9	69	151	3,096	3,247	-	1	-	1	220	4	145	-	1,336	-	257	5,416
	6 months to 1 year	124	56	11	67	98	6,754	6,852	1	-	-	1	212	2	92	2	3,169	-	240	10,761
	1 year and above	79	137	7	144	-	34,255	34,255	-	-	-	-	105	12	49	35	30,758	-	605	66,042

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	151,794	9,026	703	9,729	10,710	448,793	459,503	19,980	4,252	41	24,274	2,022	544	25,646	5,004	10,826	-	43,682	733,024
2	Claims reported during the period	56,841	7,068	32	7,100	72,984	71,172	144,156	265,311	19,392	1,295	285,997	1,239	23	10,059	66	189,910	-	25,086	720,478
	(a) Booked During the period	55,811	6,849	4	6,853	70,620	68,942	139,563	253,881	16,324	1,264	271,468	1,203	23	9,855	66	190,390	-	24,799	700,032
	(b) Reopened during the Period	1,030	219	28	247	2,363	2,230	4,593	11,430	3,068	31	14,529	36	-	204	1	(480)	-	286	20,446
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	48,130	6,435	33	6,468	69,992	58,877	128,869	239,225	15,170	304	254,699	914	97	8,303	74	190,040	-	28,296	665,891
	(a) paid during the period	48,130	6,435	33	6,468	69,992	58,877	128,869	239,225	15,170	304	254,699	914	97	8,303	74	190,040	-	28,296	665,891
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	1,343	254	0	254	2,369	7,401	9,770	8,468	3,119	62	11,650	18	4	333	-	-	-	781	24,153
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	2,332	820	0	820	4,103	2,255	6,358	13,588	7	-	13,595	315	-	989	3	-	-	1,572	25,984
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	2	0	-	0	314	695	1,009	78	16	1	95	44	-	19	-	141	-	19	1,329
6	Claims O/S at End of the period	156,829	8,585	702	9,287	7,230	451,433	458,662	24,010	5,348	969	30,327	2,014	467	26,080	4,993	10,696	-	38,118	737,474
	Less than 3 months	14,933	1,700	0	1,700	5,966	23,958	29,924	24,009	5,348	969	30,326	544	-	5,531	109	9	-	3,477	86,553
	3 months to 6 months	22,313	946	0	946	676	26,633	27,309	1	-	-	1	400	15	5,089	-	22	-	2,714	58,809
	6 months to 1 year	48,536	1,221	0	1,221	588	62,475	63,063	0	-	-	0	486	155	3,905	8	244	-	4,127	121,745
	1 year and above	71,047	4,718	702	5,420	-	338,367	338,367	-	-	-	-	584	297	11,556	4,877	10,421	-	27,800	470,367