

Name of the Insurer: **HDFC ERGO GENERAL INSURANCE COMPANY LIMITED**  
 Registration No. 146 and Date of Registration with the IRDAI: July 09, 2010

**FORM NL-37-CLAIMS DATA**

Up to the quarter ending December 31, 2025

**No. of claims only**

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	613	694	26	720	19,090	47,506	66,596	25,674	978	28	26,680	642	15	432	38	37,725	-	1,345	134,806
2	Claims reported during the period	2,841	14,822	24	14,846	255,928	9,271	265,199	637,545	247,974	1,473	886,992	1,137	5	26,385	1	3,484,393	-	43,175	4,724,974
	(a) Booked During the period	2,790	14,769	22	14,791	255,037	8,167	263,204	621,642	247,474	1,469	870,585	1,118	5	26,347	1	3,448,655	-	43,107	4,670,603
	(b) Reopened during the Period	51	53	2	55	891	1,104	1,995	15,903	500	4	16,407	19	-	38	-	35,738	-	68	54,371
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	2,205	14,025	1	14,026	242,442	9,763	252,205	612,633	246,059	715	859,407	544	-	25,660	1	3,447,758	-	39,793	4,641,599
	(a) paid during the period	2,205	14,025	1	14,026	242,442	9,763	252,205	612,633	246,059	715	859,407	544	-	25,660	1	3,447,758	-	39,793	4,641,599
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	314	326	5	331	9,174	1,852	11,026	14,981	804	446	16,231	26	1	173	-	-	-	2,150	30,252
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	254	478	8	486	12,202	465	12,667	-	-	-	-	444	2	331	-	43,027	-	1,138	58,349
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	3	1	-	1	1,747	531	2,278	671	92	3	766	11	-	11	-	2,033	-	45	5,148
6	Claims O/S at End of the period	681	687	36	723	11,200	44,697	55,897	35,605	2,089	340	38,034	765	17	653	38	31,333	-	1,439	129,580
	Less than 3 months	298	388	4	392	11,048	2,490	13,538	35,329	1,927	316	37,572	390	1	337	-	354	-	479	53,361
	3 months to 6 months	163	99	7	166	106	2,604	2,710	264	155	24	443	164	-	154	1	97	-	156	3,994
	6 months to 1 year	136	55	18	173	46	5,689	5,735	12	7	-	19	138	4	100	-	1,205	-	236	7,646
	1 year and above	84	145	7	152	-	33,914	33,914	-	-	-	-	73	12	62	37	29,677	-	568	64,579

**(₹ in Lakhs)**

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	151,794	9,026	703	9,729	10,710	448,793	459,503	19,980	4,252	41	24,274	2,022	544	25,646	5,004	10,826	-	43,682	733,024
2	Claims reported during the period	71,286	11,753	63	11,816	107,332	96,531	203,863	390,427	30,642	4,143	425,212	2,085	24	15,549	105	223,585	-	44,534	998,059
	(a) Booked During the period	70,144	11,501	36	11,538	104,407	93,054	197,461	376,325	27,234	4,119	407,679	2,067	24	15,323	105	224,445	-	39,533	968,320
	(b) Reopened during the Period	1,142	252	27	278	2,924	3,477	6,402	14,102	3,407	24	17,533	18	-	225	(0)	(860)	-	5,001	29,739
	(c) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	71,470	8,723	34	8,758	102,372	103,399	205,771	355,066	21,879	503	377,447	1,244	97	14,317	73	222,187	-	39,326	940,689
	(a) paid during the period	71,470	8,723	34	8,758	102,372	103,399	205,771	355,066	21,879	503	377,447	1,244	97	14,317	73	222,187	-	39,326	940,689
	(b) Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
4	Claims Repudiated during the period	1,399	395	0	395	3,285	11,015	14,301	12,518	4,456	82	17,055	26	4	463	-	-	-	2,402	36,045
	Other Adjustment	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(i) Claim closed without payment	3,304	1,040	5	1,045	5,751	3,027	8,778	17,732	9	-	17,741	977	6	2,478	4	1,877	-	2,540	38,751
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	2	0	-	0	314	726	1,040	78	16	1	96	44	-	13	-	141	-	34	1,371
6	Claims O/S at End of the period	146,909	10,620	727	11,347	6,633	427,883	434,516	25,092	8,551	3,600	37,242	1,860	461	23,937	5,032	10,347	-	43,948	715,599
	Less than 3 months	11,019	2,888	29	2,917	5,659	19,978	25,637	24,837	7,559	3,418	35,813	749	5	4,611	1	42	-	2,323	83,119
	3 months to 6 months	18,245	1,419	0	1,419	581	22,398	22,979	241	972	182	1,395	310	-	5,313	109	6	-	6,129	55,905
	6 months to 1 year	43,067	1,553	0	1,553	393	52,392	52,785	14	20	-	34	295	12	5,754	0	210	-	9,191	112,901
	1 year and above	74,577	4,760	698	5,458	-	333,115	333,115	-	-	-	-	506	444	8,259	4,923	10,088	-	26,305	463,674